

Trantor Offers Next-Gen Managed Quality Services to a Leading Online Retail Company

The Challenge

The client wanted to augment its IT team in order to handle the short release cycles and rapid turnaround of site functionality. A lot of time and effort was being spent on troubleshooting production issues.

The client wanted end-to-end testing solutions by setting up quality assessment framework and using standardized QA processes.

The Solution

Trantor worked on the Global Delivery model and set up a Testing Center of Excellence for the client. The team increased the usage of automation in Dev and UAT to enable faster and more reliable test cycles.

In addition, Trantor did the following:

- Set up multiple test environments, virtually accessible to the client, to re-validate data in critical situations
- Created well-structured test repositories and automation frameworks
- Designed E2E processes and defined entry and exit criteria for agile testing.
- Planned periodic audit of process implementation

The Benefits

- 45% defect reduction
- 70% increase in test automation levels
- 50% reduction in administration overheads
- Reduced leakage of high-severity defects to under 2%

The Client

The client is a leading online retail giant that sells lifestyle products & accessories across the globe.

“Trantor’s deep institutional knowledge of our products and the dedication to do whatever is required to be sure we meet our deadlines is exemplary”

Manager, Technology & IT